React to Problems and Disappointing News

B1-PLUS · Functional English · WORKSHEET

Name: _____ Date: _____

1. Choose the best reaction.

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1. “I failed my driving test again.”
   Choices: Oh no! That must be frustrating. Are you going to try again? / It doesn’t matter. Cars are bad. / Why did you fail? You are bad.

   Answer: _____

2. “The concert has been cancelled.”
   Choices: I’m so sorry to hear that. Were you looking forward to it? / Concerts are boring anyway. / That is fine.

   Answer: _____

3. “I lost my job.”
   Choices: That’s awful. Is there anything I can do to help? / Good. You can relax. / Don’t talk about it.

   Answer: _____

4. “My flight has been delayed.”
   Choices: That must be annoying. How long is the delay? / It’s only a delay. / Planes are always late.

   Answer: _____

2. Complete the reaction.

Write one word.

1. I’m so ___ to hear that.

2. That must be really ___.

3. What ___ ? Tell me.

4. Is there ___ I can do to help?

3. Write the dialogue.

Write reactions to bad news.

1. React to “The trip has been cancelled.”

3. Write the dialogue. (continued)

2. Show interest and sympathy.

3. Offer help or encouragement.