Responding to an Apology

B1-PLUS · Functional English · WORKSHEET

Name: _____ Date: _____

1. Choose the best response.

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1. A small accident (a spilled drink):
   Choices: Don’t worry about it. It happens. / You must buy me a new house. / I never forgive.

   Answer: _____

2. A serious problem (a broken laptop):
   Choices: I appreciate your apology, but we need to talk about the repair cost. / No problem, nothing happened. / I will break yours too.

   Answer: _____

3. A sincere apology:
   Choices: Thanks for telling me. I know it was an accident. / You always do this. / It’s too late.

   Answer: _____

4. Not satisfied:
   Choices: I’m afraid that’s not good enough. I expected a refund. / Okay, but I hate you. / Whatever.

   Answer: _____

2. Complete the response.

Write one word.

1. Don’t ___ about it. It was an accident.

2. I ___ it, but please be careful next time.

3. Thanks for ___ me.

4. I’m afraid that’s not good ___.

3. Write the dialogue.

Write different responses to an apology.

1. Accept an apology for a small problem.

3. Write the dialogue. (continued)

2. Accept with a condition.

3. Refuse politely.