Listening to a Consumer Report

B2 · Listening · WORKSHEET

Name: _____ Date: _____

1. Choose the best answer.

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1. What did customers complain about?
   Choices: a phone charger / a laptop / a shoe

   Answer: _____

2. What did tests show?
   Choices: Some chargers are fake and can overheat. / All chargers are safe. / Chargers are too heavy.

   Answer: _____

3. What does the expert advise?
   Choices: Buy from authorised sellers. / Buy the cheapest one. / Stop using phones.

   Answer: _____

4. What will the company give?
   Choices: a full refund / a free phone / nothing

   Answer: _____

2. Complete the sentence.

Write one or two words.

1. Hundreds of customers have ___ about the charger.

2. Some chargers can ___ .

3. The cheapest ones should be ___ .

4. A full refund will be ___ to all customers.

3. Your turn.

Write your own answers.

1. Summarise the report in two sentences.

3. Your turn. (continued)

2. What advice would you add?

3. Would you buy the cheapest option? Why / why not?